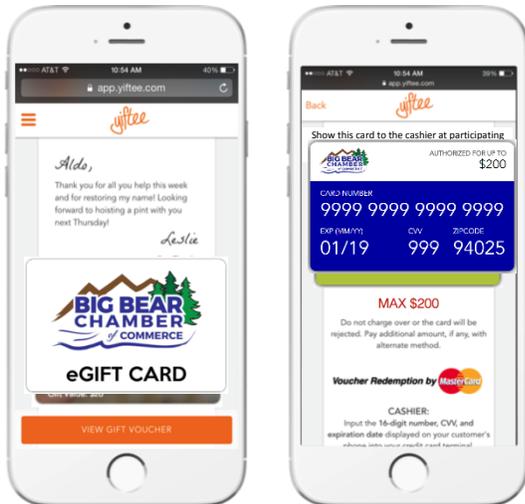


## Redeeming a... Yiftee eGift Card



Welcome to the **Community eGift Card Program**, powered by Yiftee!

Customers buy our eGift Card online: **(YOUR GIFT CARD LINK HERE)**

...and give them as gifts, thank yous, teacher gifts, coach gifts, marketing programs, customer appreciation or just because. You can too!

They are all digital so customers will have them either printed or on their phones, as shown.

### How To Redeem:

Customer presents **eGift Card** on a mobile device or printed on paper.

Process as a MasterCard (**credit card, not a gift card**) - key in the 16-digit code, CVV, zip code, expiration as required by your PoS.

**Do not charge more than the prepaid amount**, otherwise the transaction will be declined. Online/mobile gifts always show the current balance. To check balance on a printed gift go to <https://c.yiftee.com/check-gift-balance>.

To process a payment that exceeds **the eGift Card** value, enter the card value first, then use another payment method for the remaining transaction amount. **No tipping is allowed.**

Q: What do I do if the **eGift Card** is declined?

A: The transaction is declined if you try to redeem more than the value of the card, or if any of the redemption information is mis-typed. Start the transaction over with the correct value and info.

Q: Does the **eGift Card** function as a 'pre-paid' credit card regarding automatic tipping hold-backs?

A: No. It can be redeemed for full value. You cannot do a "force post" to charge more than card value.

Q: Since the **eGift Card** is like a MasterCard, can it be redeemed anywhere?

A: No. They can only be redeemed at our participating locations who have run their "Activation Cards." If you change your PoS or credit card processor, you will need to run a new Activation Card. Contact [support@yiftee.com](mailto:support@yiftee.com) for assistance.

Q: Is there a fee to purchase the **eGift Card**?

A: The gift sender pays \$1.00 plus 5% of the gift value. The gift recipient gets 100% of the gift value. The redeeming merchant pays a CNP Mastercard processing fee.

Q: Can the **eGift Card** be used more than once?

A: Yes. They are multi-use and the current balance is always reflected on the digital voucher. They do not

**Contact: [support@yiftee.com](mailto:support@yiftee.com)**